

## NON DISCRIMINATION POLICY

"PRN Home Health & Therapy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PRN Home Health & Therapy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. PRN Home Health & Therapy provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written materials in other formats (e.g. large print, audio, accessible electronic formats). PRN Home Health & Therapy provides free language services to people whose primary language is not English such as qualified interpreters and information written in other languages. If you need these services, contact PRN Home Health & Therapy at 920-830-9911. If you believe that PRN Home Health & Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with the Administrative Director at 920-830-9911 1101 E. South River ST. Appleton, WI 54915. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, PRN Home Health & Therapy office staff at 920-830-9911 is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Compliant Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 2020; 1-800-368-1019, 800-537-7697(TDD)"